

## Profile Summary: Contract 2545

### Consultant / Business Analyst

Contractor 2545 has natural leadership ability and strong discipline that allow him to understand the requirements of the organisations in line with the world's best practice. He has sound business judgements and an appreciation for commercial imperatives with an understanding of the importance for the creation of the professional relationships with client and staff in all level.

Contractor 2545 has extensive industrial experience in projects specifically in the area of *retail, security services, energy (gas and oil) and academic institutions*. As a **Consulting Business Analyst**, he has extensive experience working with business stakeholders to understand their requirements, documenting them in UML standards in order to indicate the core entities in the problem space. He is also skilled to further facilitate the modelling by creating additional diagrams (Business Process Modelling Notation (BPMN)).

Contractor 2545 has a clear focus on communication with all levels (Business, Project Managers, Solution Architect and Developers). Through the facilitation of workshops, Contractor 2545 is able to quickly gain consensus and extract the maximum requirements through good interview techniques and encourage the users to voice their priorities and concern in any stages of the System Development Life Cycle (SDLC).

Currently, Contractor 2545's role as Consultant / Business Analyst involves the following responsibilities:

- Consulting Assignments Dealing with Requirements, Strategies and Planning Aspects of Software Development Life Cycle;
- Consulting in Business Process Modelling, Collaboration and Incorporation of Mobility and Web Services in Business Processes;
- Provide Practical and High Value Training Courses in Software and Business Domains;
- Analysis of the Existing Business Processes of Organisations and Design and Re-engineer of the Business Process for Measurable Improvements;
- Clear Understanding of the Emerging Technologies such as Mobile Technology, Web Services, Service Oriented Architecture, Web 2.0, Enterprise Application Integration, Enterprise Architecture and Service Oriented Architecture.

The projects undertaken by Contractor 2545 include:

- Salary Sacrificing Package (Employee Eligibility) at Harvey Norman,
- The Impact of ICT in Rural NSW at University of Technology, Sydney.
- Re-engineering of an Energy Provider Organisation at Origin Energy.
- Re-engineering of Security Provider Organisation at MAS Venue Services.

Contractor 2545 has completed his PhD at the University of Western Sydney (UWS) in Australia. His specific research focus includes the issues and challenges in incorporating Web Services and Mobility in Businesses Integration and creating a model for **(Collaborative Business Process Engineering (CBPE) ©)** that are put together as a result of the use of Mobile Web Services-based applications across multiple organisations. He has numerous publications in conferences, book chapters and currently working to publish a book in the area of business process engineering and collaboration.

### ACHIEVEMENTS:

- Managed various projects within the time and budgets;
- Strong management skills;
- Managing and delivering systems for retail, security services, energy provider and academic institutions;
- Develop and maintain excellent client relationships;
- PhD in the area of electronic and mobile collaboration.

### EXPERIENCE:

- Understanding the requirements of the institutions and organisations;
- Creating professional relationships with client and staff in all level;
- Understanding the requirement of business; documenting them in UML standards;
- UML Modelling in order to indicate the core entities in the problem space;
- Creating additional diagrams that will be useful for the system designers;
- Communication with all levels of users and management;
- Ability to facilitate workshops, run them smoothly, direct the business the business during the workshops, extract the maximum requirements through good interview techniques and encourage the users to voice their priorities and concern in the early stages of the project;
- Creation of software engineering process for the project, its deployment, and the support of its enactment.