

## Experience Overview – Contractor 2884

The following outlines work undertaken in the past.

<b>Client</b>	<b>Responsibility</b>
<b>Australian Prudential Regulation Authority (APRA)</b>	Internal strategic initiatives implementation
<b>Colonial Group</b>	Insourcing of 3 Life Company banking operations (Prudential, L&G, CMLA) to Colonial State Bank
<b>CBA - Financial Services Reform licensing</b>	Licensing implementation and FSRA Industry Forum representative
<b>TNT</b>	Ansett Air Freight take-over
<b>Zurich Financial Services</b>	Financial Planning Franchise Network MIS roll-out
<b>CBA - Business systems area</b>	Project Troubleshooting / Advisory
<b>CBA - Insurance back-office</b>	Implementation of centralised internal transfer database
<b>IBM Global Services Australia</b>	Financial process re-engineering
<b>NRMA</b>	Feasibility of new insurance distribution channel